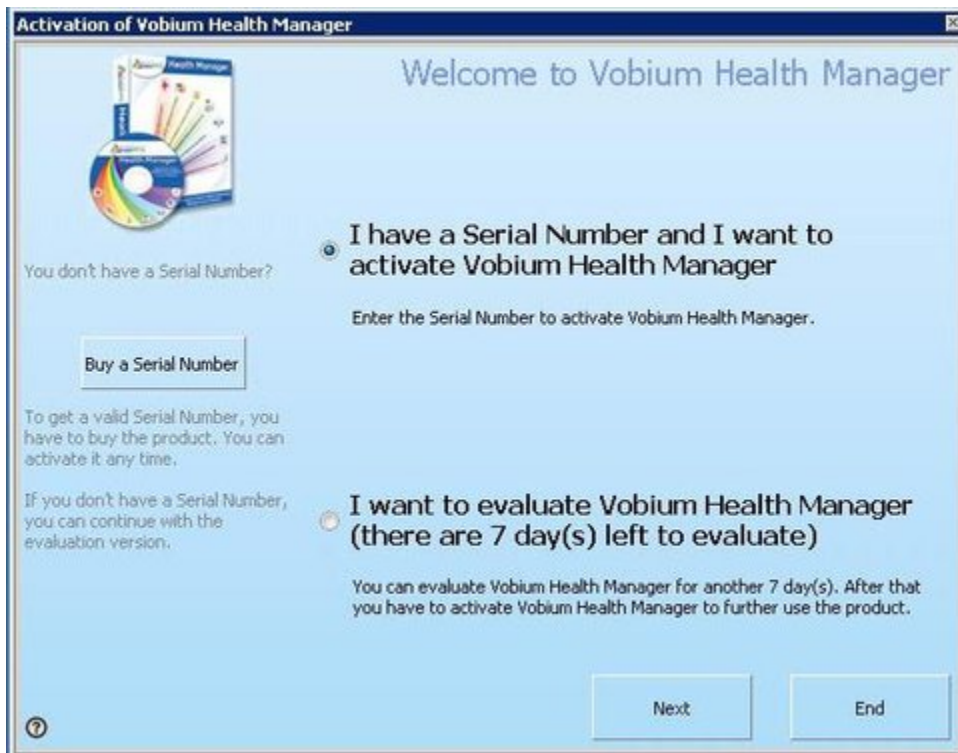


Product Activation

After setup wizard completes installation of software, on first launch of application the Product Activation Wizard will open which will ask you to activate the program.

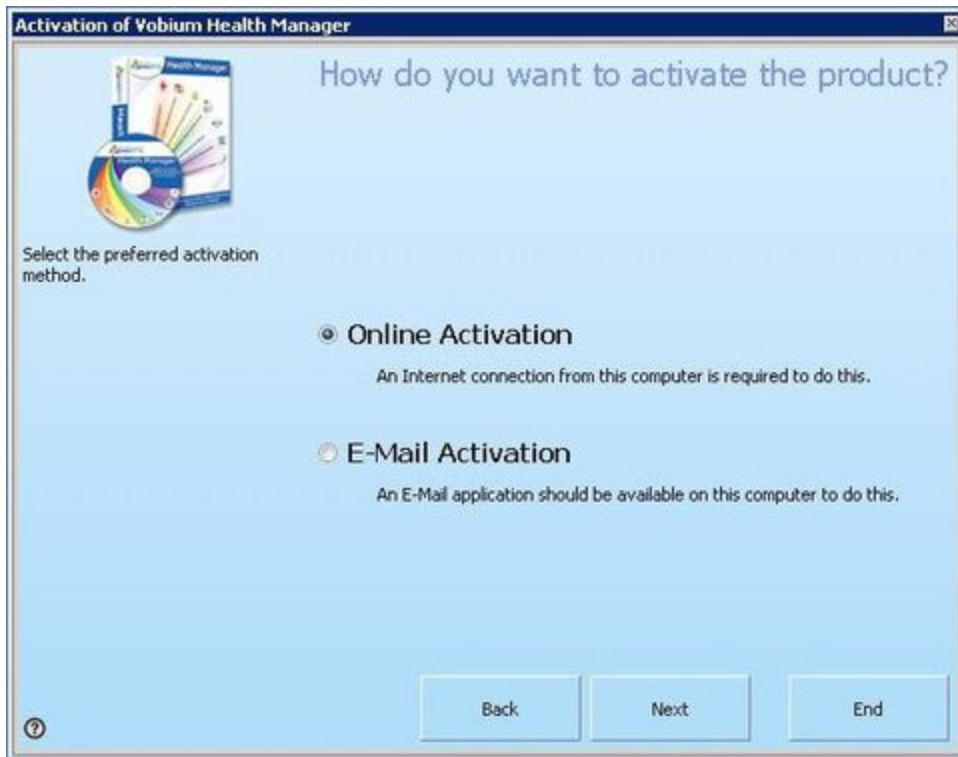
Activation is required in order to access all the application features and to receive support as per terms of end user license agreement. Please note that an active internet connection is required for activation.

1. **If you have valid Activation key** (provided with product purchase), then select option "I have Serial Number and I want to activate Vobium Health Manager" and click Next



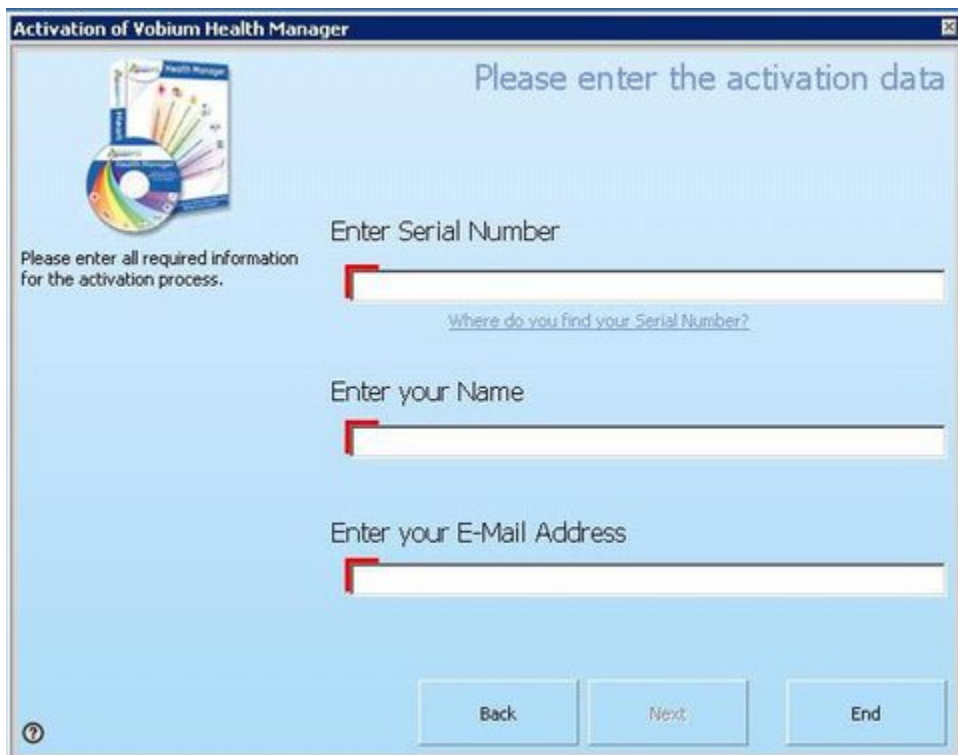
In case you do not have a valid Serial Number and want to evaluate Vobium Health Manager, select the option "I want to evaluate Vobium Health Manager (there are 7 days(s) left to evaluate)" and click Next. In this case you will proceed to '[First User Creation](#)' screen.

2. For the first case where you had a valid serial number if you had clicked next, you will land on screen which will provide you two options (Online Activation and E-mail Activation) to activate your product. For Online Activation (Recommended) you will need a active internet connection. E-mail activation doesn't need active internet connection on same machine to activate the product. Option is provided only for those machines which are not directly connected to internet. Please select one option and click Next button.



3. Enter valid Serial Number provided during purchase. Enter your actual name and valid email address.

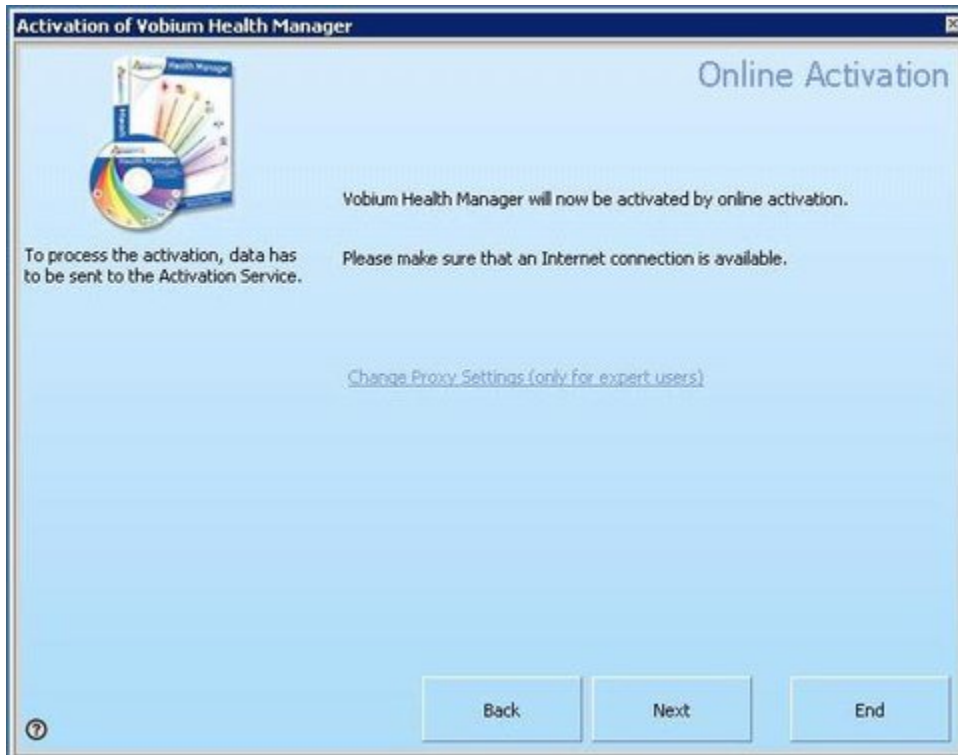
Please note these credentials will be used for all future communications with us, with regards to support



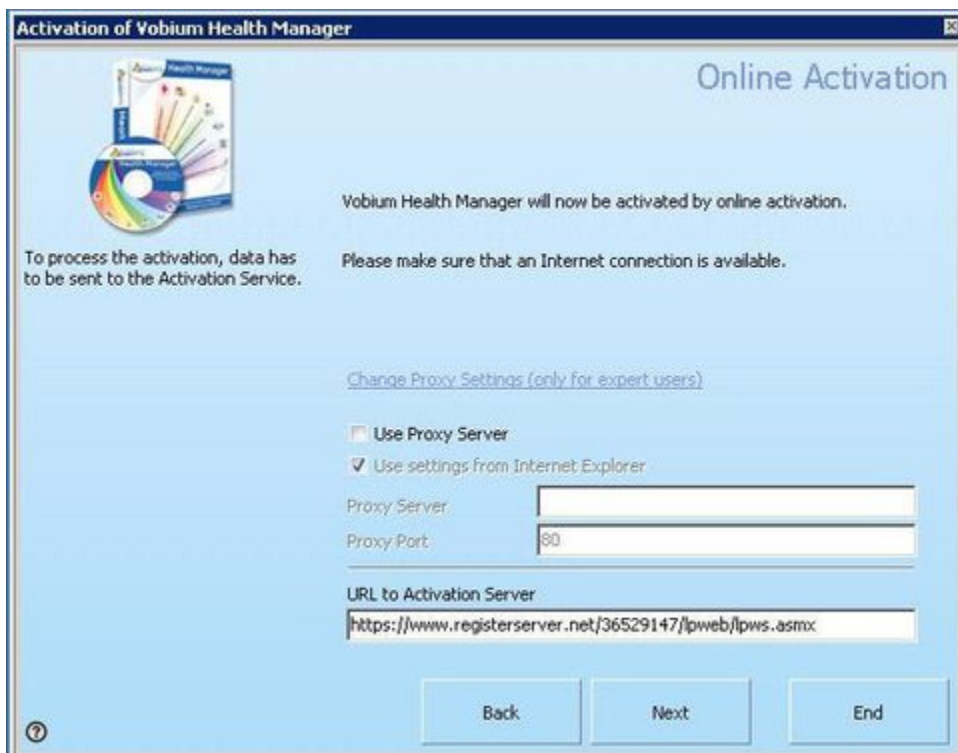
Enter valid data and click on next button.

4. If you had chosen Online Activation option in step 2 above follow steps below or go to step 7

You will be provided screen to enter proxy server details. In case you are not behind a firewall or there is no proxy required to connect to internet click on Next button



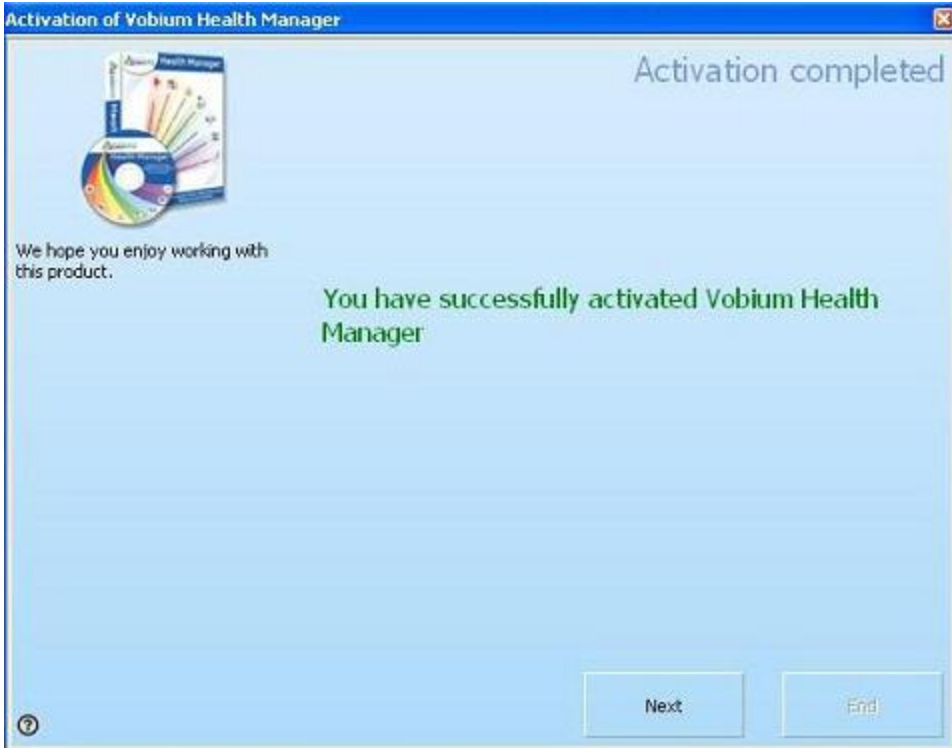
If you are behind a firewall or need to proxy to connect to internet click proxy details and click next.



5. You will now be connected using internet to Activation Center.

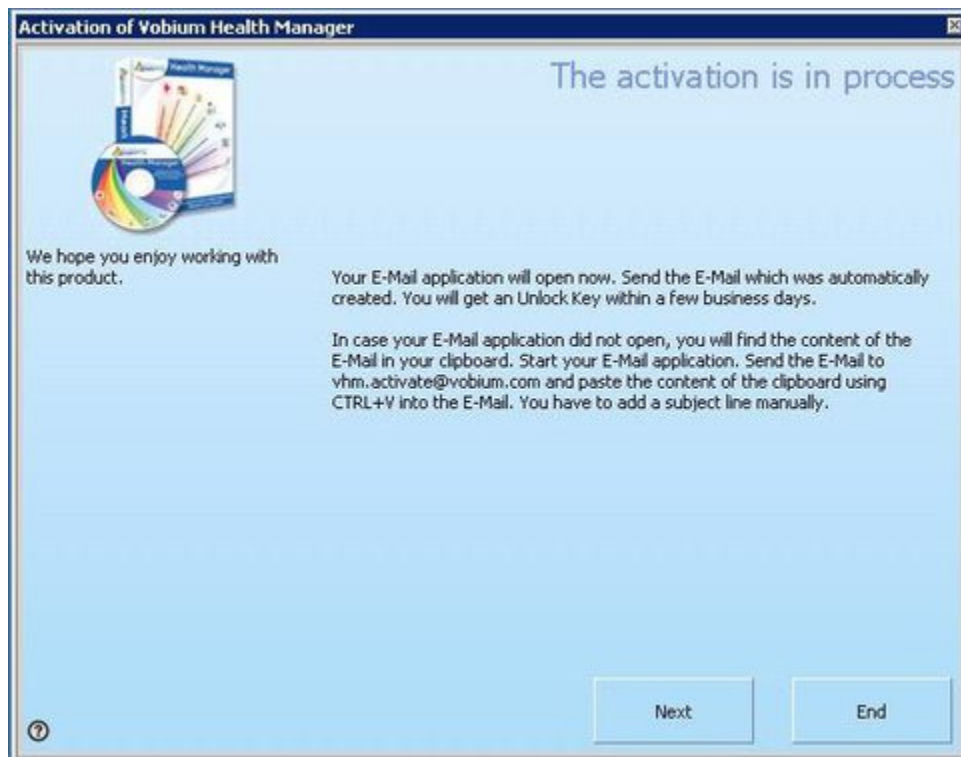


6. On successful activation you will be provided screen as shown below. Click on next button to proceed to '[First User Creation](#)' screen.



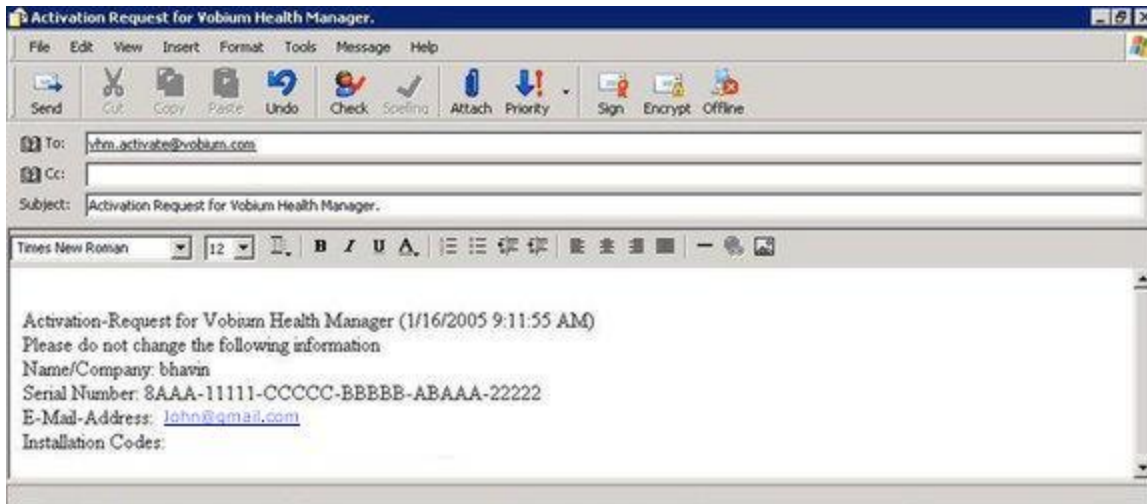
In case of failure, Please confirm you internet connection is still active and port 80 is opened at firewall. Some Anti-virus firewalls can block this request and they need to be updated accordingly to provide application to access internet. In case the problem still persists confirm your system has current date-time.

7. If you did not have a valid internet connection on this Computer and had opted to E-mail activation option on click of next you see below screen.

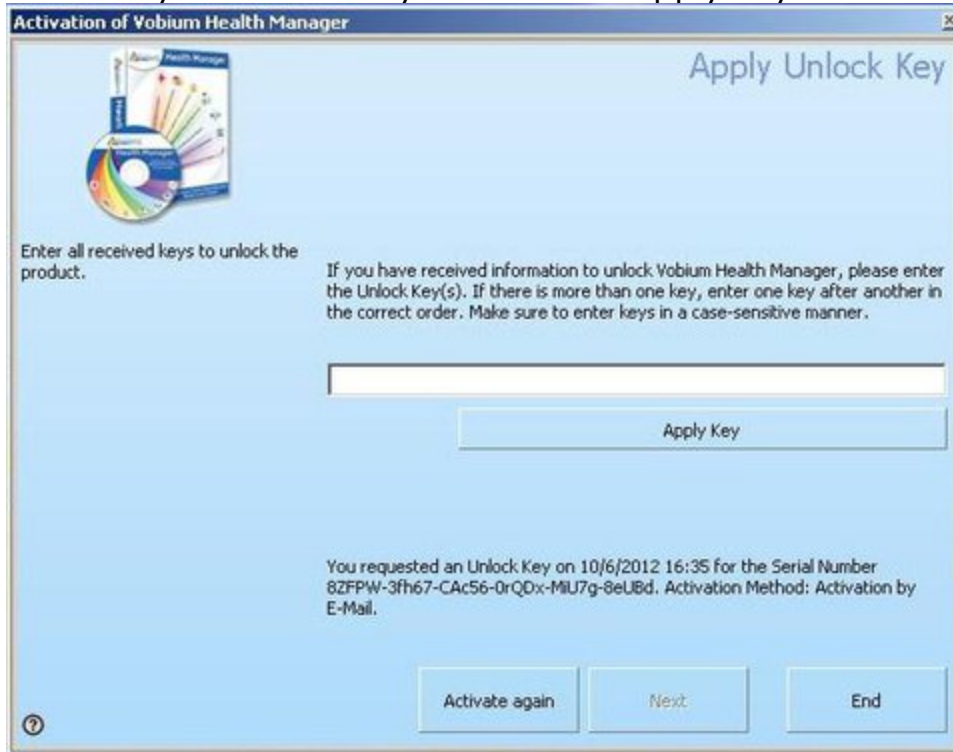


It will open default email client installed on your computer. In case no email client was configured copy the data from clipboard to notepad and save the file. You can now transfer this file using USB to another PC which has an internet connection and from where you can access your emails. From this another PC you need to send out a mail to vhm.activate@vobium.com with subject line Vobium Health Manager Activation and the matter of the notepad pasted "as is" in the body of the email. You will receive an unlock key after 1-2 business days. Note unlock key will be send to the email id which was specified in Email address field in step 3. e.g., you gave e-mail id as 'abc@gmail.com' in step 3, but if you copied and sent e-mail from another email id such as 'xyz@gmail.com', then also you will receive the response on 'abc@gmail.com'. If you did not receive email within 1-2 business days, please check you spam and junk mail folders as some email clients might consider the response as spam and move it there.

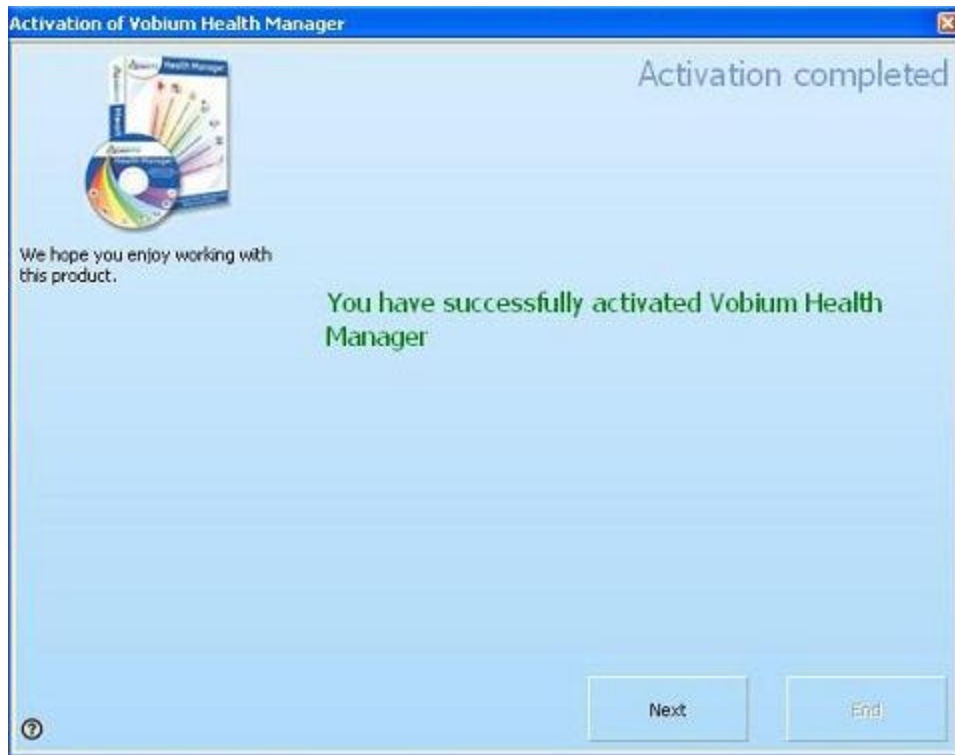
Data in defaul Email client looks like this -



8. Once you receive the unlock key (follow steps above) press next button on step 7. Paste your unlock key and click on Apply key button.



9. If your machine parameters have not changed you will receive Activation successful message.



Click on next button to proceed to '[First User Creation](#)' screen.